

# HUGH A. McFARLAND

## AIR CONDITIONING

“OUR NAME IS YOUR ASSURANCE OF QUALITY”

C-39 #98092 L-79 #98094

PHONE: 623-322-7458 FAX: 623-322-7438

Email: Buck@mcfarlanddiversified.com

Email:Support@mcfarlanddiversified.com

AIR CONDITIONING  
& HEATING

IN DOOR  
AIR PRODUCTS

WATER  
HEATERS

SOLAR  
SYSTEMS

APPLIANCES

CONTACT US  
NOW FOR REPAIR  
SERVICE & SALES

**SAME DAY AIR CONDITIONING REPAIR SERVICE AVAILABLE**

Over 52 Years Of  
Experience In the Air  
Conditioning Industry.

“Experience isn’t expensive  
it can’t be purchased”

We’re Open 24/7 To Serve  
Your cooling & heating  
needs With Well trained  
& Certified Technicians.

We Can Install a New  
System & Check Out Your  
Existing Duct System To  
Rid Your Home Of Those  
Problem Areas and Hot  
Bedrooms. **We Can Repair  
Those Old Units & Place a  
Home Warranty On Them  
To Stop High Repair Bills.**

**GOT ALLERGIES??**  
GET AN ELECTRONIC  
AIR CLEANER

**INSTALL A  
PROGRAMABLE  
THERMOSTAT AND  
SAVE BIG TIME**

LIFE TIME FILTERS  
BY  
CMS PRODUCTS

DON'T FORGET  
HUMIDIFIERS IT'S  
DRY HERE

Replace Your  
Old Style  
Tank type  
With a New  
Style Tankless  
Or  
Install a New  
TankType  
Before It  
Starts To  
Leak

OR  
GO  
GREEN

Install a  
SOLAR  
Hot Water  
Heater  
& Get  
Hot Water  
Almost  
FREE!!  
Special  
Financing  
And Big  
REBATES  
**GO  
GREEN**

**WE  
SERVICE  
THEM  
ALL!**

Call:  
**623-322-7458**

To Schedule Today

Or Email Us

Or Fax Us @

**623-322-7438**

**JOIN OUR EMAIL TEAM  
AND GET SPECIAL DEALS  
AND TIPS:**

First Name

Last Name

Email Address

Phone

Submit

**CALL FOR A PRICE ON A NEW  
UPGRADED SYSTEM. WE WILL GIVE  
YOU A BALL PARK PRICE OVER THE  
PHONE!!!**

1. For the most accurate Price: Know the Square footage of your Home.
2. Know the type of system you want. (Heat Pump, Gas Heat, Etc.) (Package, Remote/Split)
3. Location, (Roof, Ground.
4. Do you have an attic, (Pitched Roof or a Flat roof.)
5. Is the attic well Insulated?

**Then Call or Email us with the Info!!!!**

**NOW YOU KNOW!!!**

52% OF EACH

UTILITY BILL

IS FOR YOU AIR

CONDITIONING

Section one (1) Page1

# HUGH A. McFARLAND AIR CONDITIONING

THE HOME OF  
**GOLDEN AWARDS SERVICE PROGRAM**<sup>SM</sup>  
"America's Favorite Home Warranty PROGRAM"<sup>SM</sup>

"We Always Put Out The Welcome Mat For You !!!!!"

FREE PROGRAM QUOTE  
AND

\* VIEW OUR PROGRAMS  
AND PRICES

\* RENEW YOUR SERVICE  
PROGRAM NOW

\* REQUEST SERVICE

\* ABOUT US

\* BUYER / SELLERS

\* FOR SALE BY OWNERS

\* S.E.E.R INFORMATION

\* QUESTIONS AND  
ANSWERS

\* TESTIMONIALS

\* ABOVE ALL ELSE, WHY  
A WARRANTY?????

\* ORDER A SERVICE  
PROGRAM HOME  
WARRANTY NOW!!!

\* CONTACT US

\* SCHEDULE AN  
APPOINTMENT OR  
SERVICE CALL

## Golden Awards Service Programs

**WELCOME TO:  
HUGH A. McFARLAND AIR CONDITIONING**

**Simply the Best Service!**

That is what you get with G.A.S.P.. When a covered appliance stops working due to normal wear and tear call us. G.A.S.P. will send a Highly Trained Local Technician to repair it for you. Please **have the Service Fee check ready** and give it to the service Technician when he arrives, then he will fix your problem. (Some terms and Conditions apply.) Both work, **No one home to write a check for the service fee**, you can buy out our service fee. (See Options.) It's the best way to go when you work.

THANKS FOR CHECKING OUT OUR SERVICE PROGRAMS.  
EACH PROGRAM IS PART OF THE TOTAL SERVICE SYSTEM<sup>SM</sup>

You can select any Program shown on the G.A.S.P. application form or we can design a Special Program just for you. Remember we are not just another Home Warranty Company. We are a fully licensed Air Conditioning Contractor as well. We are also certified to Handle and Recover Chemicals, such as the FREONS used in your Air Conditioning equipment, saving you time and money.

IF YOU ARE NEW TO MCFARLANDDIVERSIFIED.COM PLEASE TAKE THE TIME TO CHECK OUT THE MANY SERVICES WE PROVIDE OTHER THAN HOME WARRANTY SERVICE PROGRAMS FOR YOU AND YOUR FAMILY.

Take a look at the items to the left, More information is just a CLICK AWAY.

We are always ready to answer Questions, Please feel free to Contact us. Get A FREE Price Quote Now!!

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Email: [Buck@mcfarlanddiversified.com](mailto:Buck@mcfarlanddiversified.com)

Email: [Support@mcfarlanddiversified.com](mailto:Support@mcfarlanddiversified.com)

## WELCOME TO HUGH A. McFARLAND AIR CONDITIONING

We would like to make available to **ALL** the following services we provide STATE WIDE to the REAL ESTATE INDUSTRY. As an CONSUMER you stand to gain an overwhelming advantage over other CONSUMERS who may not be using our services. Many of you have been using our services and we are very thankful for your patronage, and we will continue to strive daily to be deserving of your trust.

### WE PROVIDE:

- HOME WARRANTY SERVICES
- HOME & LIGHT-COMMERCIAL INSPECTION SERVICES AND
- FULL RESIDENTIAL AND COMMERCIAL AIR CONDITIONING SERVICES.

ALL WITH ONE PHONE CALL: We market our Home Warranty program under the name of GOLDEN AWARD SERVICE PROGRAM (THE MOST COMPREHENSIVE HOME PROGRAMS IN THE INDUSTRY) and our Home & Light Commercial Inspections under the name of HUGH A. McFARLAND AND ASSOCIATES. “Look for us online, you can download any of our forms and applications.” We also provide training and certification for Home Inspectors through our local School & Institute of Home Inspection. (WE FOUNDED THEM) Our experience in the construction and air conditioning industry dates back to 1958, where we started as Mobile Air in Fry Arizona, now known as Sierra Vista.

*We have over 51 years in the home warranty, home inspection and air conditioning business, no one else has more. We are not an insurance company, we are a licensed bonded and insured Arizona contractor, as such we are called daily to provide our services for other Home Warranties companies, so it's likely you've had our services and didn't know it.*

We PROVIDE VALUABLE PROTECTION FOR HOMEOWNERS, SELLERS, BUYERS, INVESTORS, BROKERS AND REAL ESTATE AGENTS, SO PLEASE take the time to REVIEW our WEB SITE AND RECOMMEND A TRULY PROFESSIONAL service company. We will even provide you with the much needed “heat exchanger check” on the older gas furnaces with “state of the art” gas analyzer equipment, no more flashlights and mirrors; - “I think it's O.K. check, they don't work”.

# **HUGH A. McFARLAND AIR CONDITIONING**

**P. O. BOX 2426 Peoria, Arizona 85380-2426**

**PHONE: 623-322-7458 + FAX: 623-322-7438  
www.MCFARLANDDIVERSIFIED.COM**

**TO WHOM IT MAY CONCERN:**

**WE AT HUGH A. McFARLAND AIR CONDITIONING WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE OURSELVES AS ONE OF THE MOST FULLY QUALIFIED AIR CONDITIONING CONTRACTORS IN THE STATE OF ARIZONA. WE HOLD BOTH RESIDENTIAL C-39 (AIR CONDITIONING AND REFRIGERATION INCLUDING SOLAR) AND COMMERCIAL L-79 (AIR CONDITIONING AND REFRIGERATION INCLUDING SOLAR) LICENSES. THESE LICENSES PERMIT US TO COVER ALL AREAS OF OUR INDUSTRY. OUR EXPERIENCE IN THE AIR CONDITIONING INDUSTRY DATES BACK TO 1958, WHERE WE STARTED AS MOBILE AIR IN FRY, ARIZONA, NOW KNOWN AS SIERRA VISTA. WE HAVE GROWN INTO A COMPANY DESIGNED TO MEET THE NEEDS OF OUR RESIDENTIAL AND COMMERCIAL CUSTOMERS IN COMMERCIAL AIR CONDITIONING, AIR CONDITIONING PIPING, LIGHT COMMERCIAL/RESIDENTIAL REPLACEMENT, AIR CONDITIONING SERVICE REPAIR, STAINLESS STEEL KITCHEN EQUIPMENT, METAL FABRICATION AND DUCT DESIGN, SOLAR ENERGY, AND ENERGY CONTROL. WE SPECIALIZE IN SHOPPING CENTERS, OFFICE COMPLEXES, WAREHOUSES, CONDOMINIUMS, APARTMENTS, CUSTOM HOMES AND TENANT IMPROVEMENTS. WE ARE THE BEST WHEN IT COMES TO GROUP INSPECTIONS AND WORKING WITH REALTORS AND PROPERTY MANAGERS. WE ALSO FABRICATE AND INSTALL GENERAL SHEET METAL AND FLASHING. OUR IN-HOUSE COMPUTER SYSTEM ENABLES US TO RUN HEATING AND COOLING CALCULATIONS FOR THE DESIGN OF ANY PROJECT, AND TRACT OUR CUSTOMERS REPAIR AND INSTALLATION HISTORY FROM BEGINNING TO PRESENT. OUR HOME WARRANTY PROGRAM IS NOW CALLED THE GOLDEN AWARD SERVICE PROGRAM AND IT TOO HAS GROWN OVER THE YEARS. IN THE PAST WE SOLD IT DIRECT TO OUR CUSTOMERS AND NOW WE HAVE INCLUDED OUR REALTORS FRIENDS. THIS SERVICE PROGRAM COVERS BOTH AIR CONDITIONING AND APPLIANCE SERVICE AND WARRANTY. HOME INSPECTIONS ARE ALSO A PART OF THIS PROGRAM. WE FEEL HUGH A. McFARLAND AIR CONDITIONING IS PREPARED TO MEET YOUR NEEDS IN THE AIR CONDITIONING AND HEATING INDUSTRY. WE WOULD APPRECIATE THE OPPORTUNITY TO WORK WITH YOU. JOIN THE HUGH A. McFARLAND AIR CONDITIONING TEAM NOW.!!!**

**GIVE US A CALL:**

**623-322-7458**

**RESIDENTIAL COMMERCIAL INDUSTRIAL SOLAR CONSULTING**

**Residential (C-39) #98092 Commercial (L-79) #98094**

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**"America's Favorite Home Warranty PROGRAM"<sup>SM</sup>**

"We Always Put Out The Welcome Mat For You !!!!!"

|            |                     |                           |              |              |            |
|------------|---------------------|---------------------------|--------------|--------------|------------|
| Homeowners | Programs and Prices | Real Estate Professionals | Make A Claim | Get My Quote | Contact Us |
|------------|---------------------|---------------------------|--------------|--------------|------------|

**Request service Online Now!!!**

Home Page

**Customer Information We Need To Provide You A Quote**

First Name:

Last Name:

E-Mail:

Home Phone:

Work Phone:



**Property To Be serviced Information**

Address:

City:  State:  Zip:

**Order a Home Warranty Service Program For Your Home**

Basic Program  Silver Program  Silver Deluxe Program

Golden Program  Custom Program [What's Covered?](#)

Add options to any Program

**Get my Quote**

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## **CONTACT US**

**HUGH A. MCFARLAND AIR CONDITIONING**

**P.O. BOX 2426**

**PEORIA, ARIZONA 85380-2426**

**PHONE: 623-322-7458**

**FAX: 623-322-7438**

*Please provide the following so we may better help you and we will be back to you ASAP.*

**NAME:**

**COMPANY:**

**Email:**

**Phone:**

**Address**

**City:**

**State:**

**Zip Code:**

**COMMENTS:**

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## **CONTACT US CONTINUED**

**SERVICE ADDRESS:**

**BEST DATE AND TIME TO CONTACT YOU:**

**DESCRIBE YOUR NEEDS:**

**SUBMIT**

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|            |                           |                     |              |              |            |           |
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| Homeowners | Real Estate Professionals | Programs and Prices | Make A Claim | Get My Quote | Contact Us | Home Page |
|------------|---------------------------|---------------------|--------------|--------------|------------|-----------|

## FOR SALE BY OWNER    BUYERS

With a Home Warranty your Home will sell faster.

Surveys show that homes do sell faster if a Home Warranty is in place. You are more likely to get your asking price if your home has a home warranty in place by **G.A.S.P.** Buyers have more confidence in Homes with a Home Warranty in Place at the time of offering. Most disputes between buyers and sellers are a thing of the past.

Eliminate after sale problems, **Enjoy Peace Of Mind** By protecting your home with a **G.A.S.P. Home Warranty**. When your property sells, **G.A.S.P.** will be happy to transfer the home warranty to the new owner for only a small transfer fee. All of our Programs are renewable year after year, just as your car insurance is. If you re-new your service program from year to year you will never be without coverage, Don't worry, **G.A.S.P.** will remind you when it's time to re-new.

Look at all the BENEFITS YOU GET

- o Service any time
- o Only one call to make or no call to make , just E-mail us.
- o Contents protection on all appliances if you want
- o No unexpect big repair bills.
- o Same coverage for both seller and buyer, no need to pay extra for sellers coverage, it's included FREE, SO BUY IT AT LISTING OR WHEN YOU PUT YOUR HOME ON THE MARKET.!!

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| Homeowners | Programs<br>and<br>Prices | Real Estate<br>Professionals | Make<br>a<br>Claim | Get My<br>Quote | Contact Us | Home<br>Page |
|------------|---------------------------|------------------------------|--------------------|-----------------|------------|--------------|

## **WHY A SERVICE PROGRAM HOME WARRANTY BY :**

### **GOLDEN AWARDS SERVICE PROGRAM (G.A.S.P.)**

With the high cost of repairing any appliance in today’s world you need help paying those big repair bill, thats where G.A.S.P. comes in.

Golden Award Service Programs are the right choice for protecting any home. Smart home owners protect their investment by always having a home warranty in force, it just make sence.

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|------------|------------------------------------|------------------------------|--------------------|--------------------|---|--------------|
| Homeowners | <b>Programs<br/>and<br/>Prices</b> | Real Estate<br>Professionals | Make<br>a<br>Claim | For A/C<br>Service | <b>For Prices On A<br/>New Installation</b> | Home<br>Page |
|------------|------------------------------------|------------------------------|--------------------|--------------------|---|--------------|

***Renew your Service Program now or Request Service***

**Please login In Below:**

**Email Address:**

**Program Contract Number:**

**SUBMIT**

**UPGRADE YOUR SERVICE PROGRAM TO:**

**ADD OR CHANGE OPTIONS: TYPE IN BELOW:**

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## **WHAT DOES THE NEW "S.E.E.R. STANDARDS" MEAN TO ME AND HOW DOES IT SAVE ME MONEY?**

The Department of Energy. (DOE) and the HVACR Industry established the Seasonal Energy Efficiency Rating Plan, thus (S. E. E. R.) to gauge the efficiency of air conditioning equipment. By Januray 2006 the DOE required all manufactures to use 13 S.E.E.R. as a minumin for energy savings. In some parts of the country an air conditioning system that was installed in the 1960's had a rating as low as a 5 - S.E.E.R. If you replaced a unit of 5 - S.E.E.R. today with a 14 - S.E.E.R. or higher you could save up to 81% on the air conditioning portion of your electric bill. The air conditioning portion of your electric bill today is between 50-53% of your total bill. It's best to contact your local utility company for the exact savings. Most units installed by us in the 70's and 80's had a S.E.E.R. of about 8. In 1989 the S.E.E.R. was up to 10. and stayed there until 2006.

### **TESTIMONALS:**

"No homeowner should be without a G.A.S.P. home warranty service program they save you money, big time every time and I keep mine re-newed year after year."

Duane  
Phoenix, Arizona

"My A/C unit stopped cooling on the 4th of July week end and they were there. What more could you ask for.

Larry  
Tucson, Arizona

### **QUESTIONS AND ANSWERS:**

If you have any questions please send us a Email or give us a call, we'll be happy to answer any questions. Down Load our Service Programs and they will explain most questions you may have.

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|------------|---------------------|---------------------------|--------------|--------------|------------|-----------|

## ORDER A SERVICE PROGRAM HOME WARRANTY NOW!!!!

PLEASE PROVIDE US SOME BASIC INFORMATION ON THE PROPERTY TO BE COVERED

NAME:

ADDRESS:

CITY:

STATE:

ZIP:

PHONE:

EMAIL:

AGE OF THE PROPERTY, (YEAR HOUSE WAS BUILT):

AGE OF ALL APPLIANCES TO BE COVERED:

SQUARE FOOTAGE:

TYPE DWELLING:

**SELECT A PROGRAM THAT BEST FITS YOUR NEEDS:**

|  |        |                |
|--|--------|----------------|
| BASIC                                  | SILVER | SILVER DELUXE  |
| GOLDEN                                 | CUSTOM | SELECT OPTIONS |
| CIRCLE ONLY ONE OR USE OUR APPLICATION |        |                |

**SUBMIT**

**The Total Service System<sup>SM</sup>**



**America's Favorite  
Home Warranty  
Program<sup>SM</sup>**

For

**Air Conditioning**

and

**Appliance Service**

Plus

**Preventative Maintenance Contracts**

***Peace of Mind Protection***

**UNDER OUR PROGRAM ENJOY BENEFITS NOT FOUND ELSEWHERE**

● **RENEWABLE 1 YEAR SERVICE PROGRAMS** ●

- |  |     |   |
|--|-----|---|
| (1) FREE Service Calls   | (A) | (8) Contract is transferable (same residence)   |
| (2) FREE Parts and Labor   | (B) | (9) One phone number to call. (24 hours a day)  |
| (3) Free EMERGENCY SERVICE *<br>on Holiday, Weekends and after hours | (C) | (10) Service On All Makes and Models  |
| (4) Appointments Made The Same Day You Call                          |     | (11) Large Parts Warehouse  |
| (5) Highly Skilled Technicians                                       |     | (12) Large Discounts For Renewing Early   |
| (6) Always Prompt Friendly Service                                   |     | (13) ONE Annual Payment   |
| (7) In House Computerized System                                     |     | (14) If your appliances or A/C System fails to<br>operate you will never have to depend on<br>strangers |

**Covers Virtually *Any Brand***



# CUSTOM APPLICATION

FOR OFFICE USE ONLY  
Please Use Application On Page 2a For Our Standard Programs

Mailing: P.O. Box 2426  
Peoria, AZ 85380-2426  
Service Phone: 623-322-7458

Applicant's Name: \_\_\_\_\_ Year Built: \_\_\_\_\_ Date: \_\_\_\_\_  
 Property address \_\_\_\_\_ Phone: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  Seller  Buyer  Rental  Owner  
 Escrow Co: \_\_\_\_\_ Closing Date: \_\_\_\_\_ Phone No: \_\_\_\_\_  
 Address: \_\_\_\_\_ Escrow No: \_\_\_\_\_ Escrow Officer: \_\_\_\_\_  
 Real Estate Office: \_\_\_\_\_ Agent's Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Address: \_\_\_\_\_ Contact: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Residence Type: Condo.  Apt.  Private Home.  Rent.  Own.  Other.

## PROGRAM COVERAGE FOR AIR CONDITIONING AND APPLIANCES

### BASIC PROGRAM

- AIR CONDITIONER (Compressor Included)\*
- HEATING SECTION: (Heat Strip - Heatpump - Gas)
- THERMOSTAT (Standard Models Only)
- DUCTWORK

MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_  
 SERIAL # 1: \_\_\_\_\_  
 MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_  
 SERIAL # 2: \_\_\_\_\_

### BASIC PROGRAM TOTAL

\*ONE PREVENTIVE MAINTENANCE CALL PER YEAR, Included In The Basic & Silver Programs. A \$95. Value. \$ \_\_\_\_\_

### SILVER PROGRAM. INCLUDES BASIC PACKAGE, PLUS THE FOLLOWING

- RANGE / OVEN (Standard) (No clock or timer)
- REFRIGERATOR
- WATER HEATER (Electrical Portions Only)
- EXHAUST FAN (Hood only)

### SILVER PROGRAM TOTAL

CUSTOMIZED REALTOR PACKAGE (see special Realtor form for items covered) \$ \_\_\_\_\_

|  |   |
|--|---|
| <p><b>OPTIONS:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> 2nd A/C Unit _____ \$ _____</li> <li><input type="checkbox"/> EVAP Cooler _____ \$ _____</li> <li><input type="checkbox"/> Washer _____ \$ _____</li> <li><input type="checkbox"/> Dryer _____ \$ _____</li> <li><input type="checkbox"/> Dishwasher _____ \$ _____</li> <li><input type="checkbox"/> Self Cleaning Oven<br/>or Clock Timer _____ \$ _____</li> <li><input type="checkbox"/> Automatic Icemaker _____ \$ _____</li> <li><input type="checkbox"/> Cold water /Ice Door _____ \$ _____</li> <li><input type="checkbox"/> Instant Hot/Cold Disp<br/>(Sink Mounted) _____ \$ _____</li> <li><input type="checkbox"/> Garbage Disposal _____ \$ _____</li> <li><input type="checkbox"/> Trash Compactor _____ \$ _____</li> <li><input type="checkbox"/> Ceiling Fans _____ \$ _____</li> <li><input type="checkbox"/> Garage Door Opener _____ \$ _____</li> <li><input type="checkbox"/> Exhaust Fans (bath) _____ \$ _____</li> </ul> | <ul style="list-style-type: none"> <li><input type="checkbox"/> No Service Fee _____ \$ _____</li> <li><input type="checkbox"/> Microwave _____ \$ _____</li> <li><input type="checkbox"/> Freezer _____ \$ _____</li> <li><input type="checkbox"/> Room Unit (Wall pullout) _____ \$ _____</li> <li><input type="checkbox"/> Room Unit (No slide out) _____ \$ _____</li> <li><input type="checkbox"/> Pool / SPA _____ \$ _____</li> <li><input type="checkbox"/> Electric (Basic) _____ \$ _____</li> <li><input type="checkbox"/> Plumbing (Basic) _____ \$ _____</li> <li><input type="checkbox"/> Extra Baths _____ \$ _____</li> <li><input type="checkbox"/> Replacement _____ \$ _____</li> <li><input type="checkbox"/> Second Year _____ \$ _____</li> <li><input type="checkbox"/> Third Year _____ \$ _____</li> <li><input type="checkbox"/> Inspection Fee _____ \$ _____</li> <li><input type="checkbox"/> Preventative Maint. _____ \$ _____</li> </ul> <p>Sub Total _____ \$ _____<br/>         Disc. _____ \$ _____</p> <p><b>TOTAL PROGRAM PRICE</b> \$ _____</p> |
|--|---|

EFFECTIVE DATE \_\_\_\_\_ EXPIRATION DATE \_\_\_\_\_ X \_\_\_\_\_ DATE \_\_\_\_\_  
 X \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_  
 CONTRACT NUMBER \_\_\_\_\_ DATE \_\_\_\_\_

**\*PREVENTATIVE MAINTENANCE:** A highly recommended annual (mid or late summer) inspection on the air conditioning/heating System. This maintenance is intended to keep your equipment operating at peak efficiency which will insure minimal operational costs. Please call the office for scheduling the service call. (Not Available In All Areas.)

START HERE

# GOLDEN AWARD SERVICE PROGRAM APPLICATION

Same Coverage For Seller Or Buyer Best to Be Sold At Listing: Works The Same In Both Cases

## 1 YEAR G.A.S.P. Service Programs

### 6 FOUR WAYS TO SUBMIT YOUR APPLICATION

- 1. PHONE: 623-322-7458    2. FAX: 623-322-7438**  
**3. MAIL: G.A.S.P. P.O. BOX 2426 PEORIA, ARIZONA, 85380-2426**  
**4. ORDER ON LINE: WWW.MCFARLANDDIVERSIFIED.COM**

1

|                              |                 |      |
|------------------------------|-----------------|------|
| Last Name:                   |                 |      |
| First Name:                  |                 |      |
| Covered Property Address     |                 |      |
| City:                        | State:          | Zip: |
| Home Phone:                  | Work Phone:     |      |
| EMail                        |                 |      |
| Age Of Home:                 | Approx. Sq Ft:  |      |
| Date:                        |                 |      |
| Escrow Company Name:         |                 |      |
| Escrow Officer's Name:       |                 |      |
| Phone Number:                | Escrow File No. |      |
| Closing Date:                |                 |      |
| Company & Real Estate Agent: |                 |      |
| Agent's Phone Number:        |                 |      |

Pricing Shown Is For Single Family Homes Under 5000 Sq. Ft. with One A/C Unit Or One Evap. Cooler. Custom Programs Are Available For Any Size Home With Almost Unlimited Optional Items Available. These Programs Do Not Cover Pre-Existing Defects. All Covered Items Must Be In Place And In Good Working Order On The Date Any Selected Program Is Ordered. Before Coverage Will Begin A Confirmation Number Will Be Provided By Our Office. Please List Any Excluded Items And List All Covered Items By Age Model And Serial Number On Separate Sheet Of Paper.

Please Read The Complete Program For Specific Coverage, Exclusions And Conditions. There Is A Service Fee Of **\$65.00 Per Occurrence**. For Any Selected Program.

**For Service You Must Call Us First**  
**Ph: 623-322-7458 + Fax: 623-322-7438**

2

3

| COVERED ITEMS                  | Basic Program                  | Silver Program                 | Silver Deluxe Program          | Golden Program                 | Custom Program |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|----------------|
| Air Conditioning               | X                              | X                              | X                              | X                              |                |
| Heating unit                   | X                              | X                              | X                              | X                              |                |
| Thermostat (Basic)             | X                              | X                              | X                              | X                              |                |
| DuctWork                       | X                              | X                              | X                              | X                              |                |
| Evaporative Cooler             |                                |                                |                                |                                |                |
| 1- Preventive Maintenance Call | X                              | X                              |                                |                                |                |
| Range-Oven Cook-Top            |                                | X                              | X                              | X                              |                |
| Range Hood Ex-Fan              |                                | X                              | X                              | X                              |                |
| Kitchen Refrigerator           |                                | X                              |                                |                                |                |
| Dishwasher                     |                                |                                | X                              | X                              |                |
| Garbage Disposal               |                                |                                | X                              | X                              |                |
| Instant Hot Cold Dispenser     |                                |                                |                                | X                              |                |
| Trash Compactor                |                                |                                |                                | X                              |                |
| Built-In Microwave             |                                |                                | X                              | X                              |                |
| Bath-Exhaust Fans (2 max)      |                                |                                | X                              | X                              |                |
| Electrical System (Basic)      |                                |                                | X                              | X                              |                |
| Ceiling Fans 3-Max             |                                |                                |                                | X                              |                |
| Garage Door Opener             |                                |                                | X                              | X                              |                |
| Plumbing System (Basic)        |                                |                                | X                              | X                              |                |
| Water Heater                   |                                | X                              | X                              | X                              |                |
| Bubblers-Timers                |                                |                                |                                | X                              |                |
| Self Clean Oven                |                                |                                |                                | X                              |                |
| Select Program Desired →       | <input type="checkbox"/> \$210 | <input type="checkbox"/> \$260 | <input type="checkbox"/> \$375 | <input type="checkbox"/> \$465 |                |

**Selected Program Cost Sub Total \$**

**Select Any Desired Optional Items**

|  |       |    |
|--|-------|----|
| <input type="checkbox"/> No Service Fee                              | \$100 | \$ |
| <input type="checkbox"/> Kitchen Refrigerator                        | \$50  | \$ |
| <input type="checkbox"/> Sub Zero Refer                              | \$75  | \$ |
| <input type="checkbox"/> Refrigerator's Ice Maker                    | \$25  | \$ |
| <input type="checkbox"/> Washer/Dryer Package                        | \$100 | \$ |
| <input type="checkbox"/> Pool and Spa                                | \$225 | \$ |
| <input type="checkbox"/> Each Additional A/C Unit                    | \$100 | \$ |
| <input type="checkbox"/> Evap. Cooler                                | \$75  | \$ |
| <input type="checkbox"/> Additional Water Heater                     | \$50  | \$ |
| <input type="checkbox"/> Prevent. Maint. For A/C Unit                | \$95  | \$ |
| <input type="checkbox"/> Bubblers/Timers                             | \$75  | \$ |
| <input type="checkbox"/> Freezer Stand Alone                         | \$50  | \$ |
| <input type="checkbox"/> Plumbing Electrical Systems(Basic)Each      | \$100 | \$ |
| <input type="checkbox"/> Limited Roof Leak Repair (No Tile)          | \$125 | \$ |
| <input type="checkbox"/> 2nd and 3rd Year Discount Save 5% Each Year |       | \$ |

**Total Cost Of Program & Optional Coverage 4 \$**

5

X \_\_\_\_\_  
**CUSTOMER'S SIGNATURE** Date

X \_\_\_\_\_  
**Sales Agent's Name** Date

X \_\_\_\_\_  
**Approved By** \_\_\_\_\_

\_\_\_\_\_ DATE

**CONTRACT NUMBER** \_\_\_\_\_

\_\_\_\_\_ EXPIRATION DATE

THIS IS NOT A CONTRACT OF INSURANCE !!! It is a Service Agreement, sold and serviced by a Licensed Air Conditioning Contractor which is regulated by the Arizona Registrar of Contractors. (602) 542-1525. HUGH A. MC FARLAND AIR CONDITIONING holds Residential (C-39) #98092 and Commercial (L-79) #98094 and also is Bonded and Insured. For additional information on our company please call: 623-322-7458.

Or go to our WEB SITE @ [www.McFarlandDiversified.com](http://www.McFarlandDiversified.com)

# GOLDEN AWARD SERVICE PROGRAM

**"CUSTOMIZED PLANS FOR SELLERS AND BUYERS"  
AMERICA'S FAVORITE HOME WARRANTY PROGRAM**

Now  
Designed  
to be SOLD  
at Listing

Same  
Coverage  
for  
Seller-Buyer

● **THIS APPLICATION CAN ALSO BE USED FOR MOBILE HOMES** ●

Applicant's Name: \_\_\_\_\_ Year Built: \_\_\_\_\_ Date: \_\_\_\_\_  
 Property address \_\_\_\_\_ Phone: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  Seller  Buyer  Rental  Owner  
 Escrow Co: \_\_\_\_\_ Closing Date: \_\_\_\_\_ Phone No: \_\_\_\_\_  
 Address: \_\_\_\_\_ Escrow No: \_\_\_\_\_ Escrow Officer: \_\_\_\_\_  
 Real Estate Office: \_\_\_\_\_ Agent's Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Address: \_\_\_\_\_ Contact: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Residence Type: Condo  Apt.  Private Home  Mobile Home  Own  Rent  TownHouse

## PROGRAM COVERAGE FOR AIR CONDITIONING AND APPLIANCES

**Phone Applications Or For Service. Phone:623-322-7458 Fax:623-322-7438**

**BASIC PROGRAM- (6) Units 1-3 Years Old ANNUAL FEE \$210.00 \$**

Air Conditioning (4)(6)  Heating Unit  Thermostat (Basic)  Duckwork  One prev. Maint Call

SILVER DELUXE PROGRAM (FOR BUYER ONLY)  \$375.00 (FOR SELLER AND BUYER)  \$375.00  
 NO SERVICE FEE (FOR BUYER ONLY)  \$475.00 NO SERVICE FEE FOR SELLER AND BUYER  \$475.00 \$

Plumbing System (Basic)  Electrical System Basic)  Air Conditioning (4) (5)  Heating Unit (5)  
 Evap. Cooler (4)  Thermostat (Basic) (5)  Oven-Range-Cooktop (5)  Dishwasher (5)  
 Garbage Disposal (5)  Exhaust Fan (Hood)  Bathroom Fans (2 Max)  Water Heater 1Ea. (5)  
 Duct System  Built-In Microwave

GOLDEN PROGRAM: (FOR BUYER ONLY)  \$465.00 (FOR SELLER AND BUYER)  \$465.00  
 NO SERVICE FEE: (FOR BUYER ONLY)  \$565.00 (FOR SELLER AND BUYER)  \$565.00 \$

Plumbing System (Basic)  Electrical System (Basic)  Air Conditioning (4) (5)  Heating Unit (5)  
 Duct System  Thermostat (Basic) (5)  Oven-Range-Cooktop (5)  Evap. Cooler (4)  
 Trash Compactor  Dishwasher (5)  Garbage Disposal (5)  Water Heater 1Ea. (5)  
 Ceiling Fans (up to 3)  Garage Door Opener  Built-In Microwave  Exhaust Fan (hood)  
 Bathroom Fan (2 max)  Bubblers/Timers  Instant Hot/Cold Disp.  Self Clean Oven

**OPTIONS** No one home to write a check for Service Fee? Save Time and money by selecting the: NO Service Fee Option, Save 10% More by locking in current Prices by selecting 2ND & 3RD year coverage. \$

|   |  |  |   |
|---|--|--|---|
| <input type="checkbox"/> No Service Fee \$100         | <input type="checkbox"/> Kitchen Refrigerator \$50 | <input type="checkbox"/> Pool and Spa (8) \$225                      | <input type="checkbox"/> Washer/Dryer \$100           |
| <input type="checkbox"/> 2ND and 3RD Year 10%         | <input type="checkbox"/> Ice/Water Dispenser \$25  | <input type="checkbox"/> 2nd A/C Unit \$100                          | <input type="checkbox"/> Washer/Dryer (Replace) \$100 |
| <input type="checkbox"/> Evap. Cooler \$75            | <input type="checkbox"/> Ceiling Fans Each \$25    | <input type="checkbox"/> Bathroom Fans (over 2) Ea. \$25             | <input type="checkbox"/> 2nd Water Heater \$50        |
| <input type="checkbox"/> Garage Door Opener \$25      | <input type="checkbox"/> 2ND Refrigerator \$50     | <input type="checkbox"/> Built-in Microwave \$60                     | <input type="checkbox"/> Stackable Washer-Dryer \$125 |
| <input type="checkbox"/> Trash Compactor \$40         | <input type="checkbox"/> Freezer \$75              | <input type="checkbox"/> Prevent- Maint. A/C (to control costs) \$95 | <input type="checkbox"/> Room Unit-SlideOut \$100     |
| <input type="checkbox"/> Refrigerator (built-in) \$95 | <input type="checkbox"/> Oven Timer-Clocks \$25    | <input type="checkbox"/> Self Clean Oven \$25                        | <input type="checkbox"/> Garbage Disposal \$40        |
| <input type="checkbox"/> Plumbing Basic \$100         | <input type="checkbox"/> Electrical Basic \$100    | <input type="checkbox"/> Dishwasher \$50                             | <input type="checkbox"/> Bubblers/Timers \$75         |
| <input type="checkbox"/> Ice Maker \$25               | <input type="checkbox"/> Instant H/C Disp. \$15    |  |   |
| <input type="checkbox"/> Sub Zero Refer \$75          |  |  |   |

- N O T E S**
- (1) There is a \$65.00 service fee per trade call, same problem within 30 days, no charge. Max. Limits do apply, See Brochure.
  - (2) The Service Fee is waived if you purchase the "NO SERVICE FEE OPTION."
  - (3) All covered items will be listed by brand, age and serial number and must be in place and in good working condition.
  - (4) The above prices are for 5 Tons and under, and for 1 air conditioning unit or 1 evap. cooler.
  - (5) **G.A.S.P. will repair or replace the covered items (as indicated above) for the term of the Service Program. \*\***
  - (6) Appliances and a/c units over 15 years old are not covered, unless extra fee has been paid.
  - (7) An inspection may be required on both the air conditioning unit and appliances before coverage begins. (TO REDUCE CHARGES FOR INSPECTION, Provide: Brand, Age, Model & Serial Numbers Of Covered Items. **SUB TOTAL \$ \_\_\_\_\_**  
**DISCOUNT \$ \_\_\_\_\_**
  - (8) Pool and Spa Option Is Only \$ 160.00 With Any Package. **TOTAL DUE \$ \_\_\_\_\_**
  - (9) Same coverage for Seller, if sold at listing, no extra daily charges.

This application is part of the GOLDEN AWARD SERVICE PROGRAM, which must be read, understood and agreed to by the signer. Sign the application form and mail or fax to us, the contract will be completed by us, if accepted both documents will apply. Both provide conditions, coverages, and exclusions that apply. **FOR COVERAGE TO BEGIN, enclose check made out to G.A.S.P. and mail to: G.A.S.P. P.O. BOX 2426 Peoria, AZ. 85380-2426. We will contact customer to complete SIGN-UP.**

Escrow Officer or Homeowners Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Buyer's or Agent's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**THIS FORM MUST BE RETURNED WITH YOUR PROGRAM PREMIUM PAYMENT.**

# COVERAGE/EXCLUSIONS

**NOTE: WHEN A COVERED ITEM BECOMES INOPERATIVE DUE TO NORMAL WEAR AND TEAR, THEY WILL BE REPAIRED-REPLACED SUBJECT TO THE TERMS-CONDITIONS-EXCLUSIONS OF OUR PROGRAM. ONLY THE ITEMS INDICATED (SEE APPLICATION FORM) ARE COVERED ALL OTHER ITEMS ARE NOT COVERED.**

## 1. AIR CONDITIONER/HEAT PUMP: (Ducted Central Elec. Units)

**COVERED:** Compressor, Liquid-Suction Line Filter-Driers, Fan and Blower Assemblies, Condensate Leaks, Refrigerant (R-22 up to 5 lbs.), Start-Run Capacitors, High-Low Pressure Switches, Contactors, Relays, Transformers, Schrader Valves, Rain Shields, Crank Case Heater, Heat Elements, Reversing Valve, Accumulator, Leaks where accessible, plus other Gas-Elec. Items affecting operation.

**NOT COVERED:** Aluminum Condenser-Evaporator Coils, or Coil Casings, Coil Replacement, Heat Pump Defrost Timers, Refrigeration Lines Concealed in Chases, Underground, Walls, Attics, Floors, or wherever and When not within Six Feet of each System Component, Tubing Insulation, Circuit Boards, Fixtures, Load Controllers, condensate pumps, non-ducted wall units, Timers, Gas A/C Systems, Filters, Electronic Air Cleaners, Water Towers, Humidifiers, Water Cooled A/C Systems, Stands, Elbows, Roof Jacks, Isolation Materials, Condensation Pans, Cabinet Items, Geo-Thermo Units, Ducting, Freon Removal, Disposal of existing equip. Recovery Costs. Disconnect Boxes-Flex. Permits-crane-delivery-handling Charges, Unit Up-Grades From Existing Equipment efficiency ratings.

## 2. FURNACES/HEATING PORTION: (Ducted Central Elec.-Gas Units)

**COVERED:** Heat Elements, Internal Electrical Wiring, Thermocouple, Gas Valve, Burner Regulation, Safety Devices, plus other Gas- Elec. Items affecting operation.

**NOT COVERED:** Circuit Boards, Non available Parts, rusted, corroded, cracked Heat Exchangers. All Mechanical portions of the Furnace/ Air Handler. Fuel Storage Tanks, Solar Heating Units and Fire Places, portable heaters, base board housings-casings, solar heating systems.

## 3. EVAPORATIVE COOLER:

**COVERED:** Motor, Belts, Pulley's, Bearings, Shafts, Floats, and electrical cord and Plug Caps.

**NOT COVERED:** Media, Pads, Coatings, Sealers, Cleaning, Preventative Maintenance, Oiling, Water Supply Lines and Valves, In-line Cutoffs, In-line Filters, Auto-Manual Dampers, Pad Frames, Water Pans, Cabinets, Controls, Switches, Wiring Outside of Cabinets, Rust-Corrosion Damage, Painting, Clean Machine, Blowers, Blower Housing, Motor Brackets, Shafts and Shaft Bearings that show preexisting wear. Stands Elbows and Roof Jacks, broken pulley's due to forced re-moveable (frozen by rust). Disconnect Boxes-Flex, Start-Ups-Shut Downs.

## 4. DUCT SYSTEM:

**COVERED:** Parts and Labor to repair exposed Air Leaks only.

**NOT COVERED:** Register and Grills, Insulation Wrap, Asbestos-Insulated Ductwork, Concealed Portions, Crushed Ductwork, Moisture Damage, Pest, Inaccessible and Underground Ducts, Water and Air Leaks above Roof are excluded.

## 5. THERMOSTAT:

**COVERED:** Basic Heating and Cooling Models Only.

**NOT COVERED:** Concealed Low Voltage Wiring and Wiring Between Control and Cooler. Insufficient Low Voltage Conductors to operate System or Accessories. Up-graded models (programmable) etc.)

## 6. ROOM A/C/ HEAT PUMP UNITS: (Wall Pull Out Only)

**COVERED:** Compressor, Fan-Blower Motor, Refrigerant (R-22), Start-Run Capacitors, Controls, plus other Electrical Items affecting operation.

**NOT COVERED:** Circuit Boards, Portable Units, Filters, Cabinets, Grills, Knobs and all other items not affecting operation. Trim Repair, Painting.

## 7. RANGE/OVEN/COOKTOP: (Gas Or Electric, Built-In or Free Standing)

**COVERED:** Bake and Broil Elements, Electrical Items, Door Gaskets, Switches, Thermostats, Pilot Assemblies, Wiring, Surface Burners, (Sensi-Heat Burners will be replaced with standard Burners.) If self clean, select self clean option.

**NOT COVERED:** Light Switches, Bulbs, Clocks-Timers, Door Glass, Handles, Knobs, Rollers, Racks, Rotiss-Meat Probe Assemb., Ranges with ceramics tops.

## 8. OVEN TIMER/CLOCKS:

**COVERED:** Parts and Labor to repair.

**NOT COVERED:** Glass Fronts, Knobs and Adjustments.

## 9. OVEN, SELF CLEAN PORTION:

**COVERED:** Parts and Labor to repair.

**NOT COVERED:** Levers, Handles.

## 10. REFRIGERATOR: (Kitchen Type)

**COVERED:** Includes Compressor, Door Gaskets, Electrical Components, Defrost Controls, accessible leaks, Internal Freezer, plus other items affecting operation.

**NOT COVERED:** Circuit Boards, Ice Makers-Crushers, Disp., Int. Thermal Casings, Food Spoilage, Rack, Rollers, Shelves, Bins, Plastic Interior Liner and Parts, Concealed Leaks, Noise, Or Units Located In A Non-Cooled Space.

## 11. FREEZER: (Free Standing)

**COVERED:** Includes Compressor, Door Gasket, Electrical Components, Defrost Controls, Accessible Leaks, plus other items affecting operation, Noise

**NOT COVERED:** Circuit Boards, Food Spoilage, Racks, Shelves, Concealed Leaks, Latches, Handles, Door Gaskets, Or Units Located In A Non-Cooled Space.

## 12. ICE MAKER: (Kitchen Refrigerator, Built-in Type)

**COVERED:** Leaks, Parts and Labor to repair internal portions only.

**NOT COVERED:** Supply Water Line and Water Cutoffs to Unit. All items not affecting operation.

## 13. COLD WATER/ICE DOOR:

**COVERED:** Leaks, Parts and Labor to repair.

**NOT COVERED:** Supply Water Line and Water Cutoffs to Unit. All items not affecting operation.

## 14. INSTANT HOT/COLD WATER DISPENSER: (Sink Mounted)

**COVERED:** Leaks, Parts and labor to repair.

**NOT COVERED:** Supply Water Line and Water Cutoffs to Unit. All items not affecting operation.

## 15. DISHWASHER: (Built-In Only)

**COVERED:** Pump and Motor Assemblies, Spray Arms, Timer, Electrical Controls, Heating Elements, Door Gaskets, Seals and Water Leaks.

**NOT COVERED:** Baskets, Racks, Rollers, Cabinet, Trim Replacement, or Water Supply lines and Valves.

## 16. GARBAGE DISPOSAL:

**COVERED:** Parts and Labor to repair, Electrical, Plumbing Connection, Gaskets, plus other internal components.

**NOT COVERED:** Jamming, Failure due to Corrosion

## 17. TRASH COMPACTOR:

**COVERED:** Switches, Motor, Wiring and operational parts.

**NOT COVERED:** Lock-Key Assemblies, Removable Buckets, Cabinet and Trim

## 18. MICROWAVE OVEN: (Built-In)

**COVERED:** Door Latch, Touch Pads, Transformer, Timer and Power Tube.

**NOT COVERED:** Door Glass, Clocks, Timers, Shelves, Meat Probe- Rotisseries Assemblies, Interior Lining, Handles, Trim and Portables.

## 19. WASHER: (Clothes)

**COVERED:** Motor, Pump, Belts, Timers, Transmission and operational parts.

**NOT COVERED:** Plastic Mini-Tubs, Soap Dispensers, Water Filters, Knobs, Dials, Lids, Doors, Handles, Cabinet, Trim , Damage to Clothing, Stackable Units.

## 20. DRYER: (Clothes, Electrical - Gas)

**COVERED:** Motor, Belts, Heater Elements and operational parts.

**NOT COVERED:** Venting, Lint Screens, Knobs, Dials, Lids, Doors, Cabinets, Trim, Damage to Clothing, Stackable Units.

## 21. BATH FANS: (Two Each)

**COVERED:** Fan Blades, Motor, Switches only.

**NOT COVERED:** Housing, Venting-Ducting, Dampers, Trim, Knobs, Grills, Rheostat Type Switches-Timers.

## 22. EXHAUST FAN: (Hood Only)

**COVERED:** Fan Blades, Motors only.

**NOT COVERED:** Switches, Housing, Venting-Ducting, Dampers, Trim, Grills, Knobs, Attic Fans, Thermostats-Electronic Controls. Hood portion itself.

## 23. CEILING FANS: (Two Each)

**COVERED:** Parts and Labor to repair.

**NOT COVERED:** Housings, Broken Blades.

## 24. GARAGE DOOR OPENER:

**COVERED:** Motor, Switches, Receiver Unit, Wiring, Push Arm and Carriage.

**NOT COVERED:** Remote Transmitters, Springs, Tracks, Hinges, Doors, Hardware, Adjustments, and light bulbs.

## 25. BUBBLERS/TIMER:

**COVERED:** Parts and Labor to repair Bubbler Heads and Timer only.

**NOT COVERED:** Station Valves, Cutoff Valves and all other components of the system.

## 26. EXTRA BATHS:

**COVERED:** Fan Blades, Motor and additional bath items if basic plumbing electrical options is selected.

**NOT COVERED:** Refer to Plumbing-Elec. Options.

## 27. WATER HEATER: (Gas or Electric)

**COVERED:** All Elec. Items, Elements, Stats, Reset Button, Pres. Relief Valve, Water-Gas Cutoff Valves, Flex Hookup Lines and Galv. - Copper Hookup Fittings.

**NOT COVERED:** Solar Components-Water Heaters, Separate Holding-Storage Tanks, Leaks or Failure due to Rust-Corrosion (first six months) Venting above Ceiling Connection, Tanks over 52 Gallons in Capacity, Insulation Blankets, Recirculation Pumps, Pipe-Tank Noise, Damage from Leaks. Galv. Pipe corrosion.

## 28. PLUMBING SYSTEMS: (Basic Only)

**COVERED:** Stoppage in Sinks, Tubs, Toilets. Repair Toilet Tank Bowls-Flapper Assemblies, Wax rings Seals, Ballcocks, Faucet Washers, Seats in Single Lever Faucets. Shower, Tub Diverter, Angle Stops, Riser, Gate Valves, (if exposed) Water Heater Nipples, Flex Lines and Drain Valves when leaks occur. Stoppages in Sinks, Tubs, Toilets, Drains and Vent Lines will be cleared only if localized at the appliances. (Within 6 Feet), Breaks, leaks in exposed Plumbing, Gas, Drains Lines or Fittings, limited to the interior of the Home.

**NOT COVERED:** Wall mounted Toilets, Water Softeners, Shower Heads or Fixtures, Mixing Valves, Faucets, Bath Tub or Shower Enclosure-Pans, Toilet Seats. Lids-Covers, Hardware, Sinks, Grouting/Caulking, High-Low Water Pressure, Inadequate Flow Rates, Septic Tanks, Sewage Ejector Pumps, Pressure Regulators, Filters, Saunas, Foreign Fixtures, or parts, Sump Pumps, Steam Rooms, Bath Tub Whirlpool Motor and Pumps, all Gas, Water, Sewer, Vent, Drain Lines beyond the Foundation and 6 Feet beyond the Appliance, Damage or Failure to Gas, Water, Drain, Sewer or Vent Lines caused by Roots, Freezing, Acts or God, corrosion Within the Foundation or Located in Ceilings, Attics, Walls, under Dirt, Slabs, Flow or Splash Restrictions in Fresh Water Lines caused by Corrosion, Roots, Rust, Freezing, Chemicals, any other deposits, Galvanized Steel Piping Failure for What ever Reason. Holding-Storage Tanks. Mister System, Noise.

## 29. ELECTRICAL SYSTEMS: (Basic Only)

**COVERED:** Exposed Electrical Components including standard wall/ceiling receptacles, Switches, Standard Dimmers, Fuses, Circuit Breakers, Loose Connections and Fluorescent Light Ballasts.

**NOT COVERED:** Light Bulbs, In-Wall Wiring or Wiring, Underground Wiring, Bus Bars, Main Breakers, All Panels, Timers, Fixtures, Alarms, Door Bells, Intercoms, Telephone Wiring, Cable Television Wiring, Central Vacuum Systems, Low or High Voltage, Power Failure or Surges, Damage by Power Failure or Surges, DC Wiring, Sensors, Relays, Timed Circuits, Load-System Controllers, Low Voltage Transformers, Low Voltage Lighting Systems (Indoor-Outdoor) Units not meeting current safety conditions. Disconnect Boxes, Flex. Wiring outside of residence.

## 30. POOL/SPA: (In Ground Only)

**COVERED:** Motors, Switches, Pumps, Electrical Boxes, Breakers, Timers, Filter Seals, Valves. (Water-Gas) Heater Components Only. Such as Gas Valves, Thermostat, Safety Devices and Seals.

**NOT COVERED:** Jets, Solar Equipment, Pool Sweeps, Pool Sweep Motor, Cleaning Equipment, Any Structural Defects, Plaster, Tile, Pool Defects, Strainer Material, Filter Cartridges, Timers, Lights, Concrete Encased Above- Underground Electrical, Water, Gas, or Drain, Fill, Vent, lines. Automatic chlorinators.

## **FOR SERVICE: Read your PROGRAM CAREFULLY and then telephone us at 623-322-7458**

By Re-Reading your Program, you will understand our program better and prevent any misunderstanding.

Remember the covered item must be inoperative. Please feel free to discuss any problems with our office.

### **CONDITIONS FOR WARRANTY COVERAGE**

- A. All equipment covered under this program will be serviced during our normal working hours. (Monday - Friday - 8:00 AM to 5:00 PM), when it becomes inoperative due to normal wear and tear. A \$65.00 SERVICE FEE per trade call will apply and **must be paid to the service man when he arrives**. Coverage will be discontinued until the SERVICE FEE is paid, when FEE is paid coverage will be Re-Instated. The program will not be extended beyond the normal expiration date to regain lost coverage.  
**PRICES IN THIS PROGRAM ARE FOR 5 TON UNITS AND BELOW. RENEWAL RATES-TERMS MAY CHANGE.**
- B. Furnish Parts - Labor and related materials to maintain equipment covered under this program in working order. Items not resulting in a malfunction, such parts known as cosmetics, are not covered. All labor warranted for 30 days-parts for 90 days
- C. Free Emergency Service on your air-conditioning Unit if the unit is not providing cooling or heating, or water heater leaking, refrigerator not cooling.\* Max. Limits do apply to covered items. A/C is \$1500.00, Plumbing is \$1000.00, Others are \$400.00.
- D. Equipment covered must be in place and in good operating condition on the effective date of this program. At the time of inspection any equipment not in good operating condition can be repaired by our technicians at a special discount C.O.D. Rates.
- E. Items found defective at time of contract effective date excluded until items are replaced or repaired.
- F. Additional work not covered in this program will be done only with the customers approval in advance, and will be charged as an extra to be paid for by the customer.
- G. All serviced-covered equipment, including replacements items, such as water heaters, damaged due to rust-corrosion (corrosion is not considered normal ware and tear) is not our responsibility, and we reserve the right as professionals to advise you when equipment is non-repairable or obsolete, therefore is excluded.
- H. This program is transferable from one owner to another only at the same residence, and only with our approval in writing. (A fee applies) Cash back (at our cost, which may be less than retail) in lieu of Repair/Replacement is our sole option.
- I. Options may be added to program at any time during the covered period but will not be prorated.
- J. The program will not be renewed if payment is not received by expiration date. No coverage will exist between expiration date and the date payment is received. Renewal is at the sole option of the company.
- K. **Work not covered by this program**, can be ordered by customer and is to be paid for by customer as an extra at our current part and labor charges. Some of these items are:
  - a. Replacement of evaporative pads, media, pre-coolers pad, or the related cleaning, sealing, coating, painting, start up or shutting down of evaporative coolers, pre-coolers or gas furnaces.
  - b. Periodic cleaning of A/C coils and flushing/drainage of water heaters are required homeowner maintenance, therefore is excluded.
  - c. Repairs due to misuse, improper installation or negligence. Any replacement or repair required by code enforcement of existing or future code changes, ordinances, building associations, regulations, unions, or acts of God. **RE-Calls of any type.**
  - d. Replacement of any cabinets, cabinet parts, trim, glass, glass range tops, ceilings, insulation, walls, floors, plastic, chrome, porcelain parts. Filters of any type, mechanical or electrical are not included. Clock/Oven timers (unless covered elsewhere).
  - e. Upgraded thermostat, time clocks, load controllers and timers.
  - f. Solar and related equipment. Freezer-Refrigerators in non-cooled areas. (such as garages).
  - g. Damage due to Lightning strikes, power-surges, of any item, such as circuit boards, wiring, compressors.
- L. Only Residential, Normal Use is Covered and we will not be responsible for any part or related labor if age of residence or appliance is found to be misstated, intentionally or otherwise.
- M. No manufactures modifications will be provided under the program, unless agreed to by both parties and charged as an extra.
- N. If termination of program becomes necessary, for nonpayment (1-day from due date), fraud or excessive customer abuses of the program (such as calls when no failure occurs) or impedes our service capability by becoming unruly or uncooperative the customer forfeits any monies paid to date and therefore waives any refunds. No refunds on early termination, unless by provider.
- O. We will not be responsible for damage caused by failure to clean or maintain equipment as specified by the manufacture or the replacement of any parts-equipment that are no longer available thru normal supply lines. (such as discontinued models or parts)
- P. We will not be liable for loss or damage consequential or direct from the use or operation of any appliance due to failure of it's controls, work preformed, labor delays, obsolescence, failure of any manufacture to honor warranties.
- Q. Basic plumbing and electrical coverage is provided only within the main foundation perimeter of your residence and not beyond 6' of any covered appliance and if it is found to be in good working condition at the start of program. All covered items must have been a part of the original fixture that came with the residence when new.
- R. Replacement options are available on some covered items, and any replacement will be of like equipment and efficiency. Upgrades and code compliance will be charged as an extra.
- S. All equipment used in the replacement option will be chosen by us, but will be of the same type and value. G.A.S.P. has the sole right to decide if a covered item will be repaired or replaced. All existing A/C - Heating units over 10 years with or without a SEER rating will be considered as a 5 SEER for pricing upgrades.
- T. As professionals, we reserve the right to correct a malfunction by either repair of said part or complete unit or by replacement, and to install serviceable parts or a complete unit if deemed appropriate by us. We reserve the right to receive time for a second opinion. (our expense if any)
- U. We will not be liable for damage to counter-tops, walls, ceiling, doors, door frames, flooring, cabinets or cabinet trim pieces, counter surfaces, metal trim, back splashes, tile, floors, carpet, appliances finishes by our people while moving or repairing any appliances. Removal, relocation of any appliance is excluded.
- V. We will not be liable for any acts of God, missing parts, structural changes, or any damage caused by freezing, floods, war, riots, high wind, ice, water, lightning, mud slides, electrical power surges, electrical failure, fire, smoke, explosions, unauthorized entry, robbery, malicious mischief, vandalism, earthquakes, or by any cause that can be covered by Extended Homeowners coverage, or Manufactures warranties, such as lightning damage to compressors, components, hail damage to outside coils on a/c units, or accidents. Periodic flushing or sediment related problems in any appliance or piping system, such as water heaters or pipes. No known or suspected toxic or hazardous substances will be covered.
- W. We will not be responsible for any building permits or any bills from other companies for repairs on covered or non-covered appliances for any reason before or after the fact. You must cover all charges to dispose of any appliance, if requested to do so.
- X. Appliances, including a/c units over 15 years of age are not subject to repair or replacement coverage unless a extra fee has been paid.

**THIS IS NOT A CONTRACT OF INSURANCE!** It is a Service Agreement, sold and serviced by a Licensed Air Conditioning Contractor which is regulated by the Arizona Registrar of Contractors.

(602) 542-1525. HUGH A. MC FARLAND AIR CONDITIONING holds Residential (C-39) #98092 and Commercial (L-79) #98094 and also is Bonded and Insured.

For additional information on our company please call: 623-322-7458, Or Go To Our Web Site @ [WWW.MCFARLANDDIVERSIFIED.COM](http://WWW.MCFARLANDDIVERSIFIED.COM).

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**The Total Service System<sup>SM</sup>**

**GOLDEN AWARD**  
**Have it your way!!!!!!**  
**Service Program<sup>SM</sup>**



**America's Favorite  
Home Warranty  
Program<sup>SM</sup>**

**For**

**THE PROFESSIONAL  
PROPERTY MANAGER**

**WHO IS ALWAYS UNDER THE  
GUN!!!!!!!!!!**

***Peace of Mind Protection***

FOR ONE SMALL ANNUAL FEE STOP THE COMPLAINTS AND HEADACHES WITH OUR NEW

☺ **NO DEDUCTIBLE SERVICE PROGRAMS!!!!!!!!!!** ☺

WE ALL KNOW THAT PROPERTY MANAGERS CAN ONLY DO SO MUCH, SO WHILE YOU ARE  
LOOKING FOR NEW BUSINESS LET US TAKE CARE OF THE COMPLAINTS OF YOUR EXISTING  
OWNERS AND RESIDENTS WITH OUR NEW:

**NO HASSLE, NO DEDUCTIBLE, NO SWEAT,  
MONEY SAVING SERVICE PROGRAMS!!!!!!!!!!**

**Covers Virtually *Any Brand***



# APPLICATION

Mailing: P.O. Box 2426  
Peoria, AZ 85380-2426  
Service or Order Phone: 623-322-7458

RENTERS NAME: \_\_\_\_\_ AGE OF PROPERTY: \_\_\_\_\_ YEAR BUILT: \_\_\_\_\_ DATE: \_\_\_\_\_  
 SERVICE ADDRESS: \_\_\_\_\_ RENTERS HOME PHONE: \_\_\_\_\_  
 RENTERS WORK PHONE: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_  
 HOME OWNERS NAME: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_  
 Address: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_  
 Real Estate Office: \_\_\_\_\_ Agent's Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Address: \_\_\_\_\_ Contact: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Residence Type: CONDO  APT.  PRIVATE HOME  MOBILE OR MANUFACTURED HOME

## PROGRAM COVERAGE FOR AIR CONDITIONING AND APPLIANCE

NO-HASSLE PROGRAM:  
 AIR CONDITIONER  
 HEATING  
 THERMOSTAT  
 REFRIGERATOR  
 RANGE/OVEN  
 WATERHEATER  
 ELECTRICAL SYSTEM  
 (includes replacement)  
**ONLY**  
**\$369.00**  
**NO**  
**DEDUCTIBLES**

NO-HASSLE PROGRAM:  
 PLUS ALL OF THESE ITEMS  
 DISHWASHER  
 GARBAGE DISPOSAL  
 MICROWAVE  
 PLUMBING\*  
 (includes replacement)  
**ONLY**  
**\$489.00**  
**NO**  
**DEDUCTIBLES**

ADDITIONAL AVAILABLE OPTIONS:  
 2nd A/C Unit \_\_\_\_\_ \$100.00  
 Evaporative Cooler \_\_\_\_\_ \$100.00  
 Washer \_\_\_\_\_ \$50.00  
 Dryer \_\_\_\_\_ \$50.00  
 Plumbing (Basic) \_\_\_\_\_ \$100.00  
 Self Cleaning Oven \_\_\_\_\_ \$40.00  
 Automatic Ice maker \_\_\_\_\_ \$35.00  
 Cold water/Ice Door \_\_\_\_\_ \$35.00  
 Instant Hot/Cold Disp.SM \_\_\_\_\_ \$35.00  
 Trash Compactor \_\_\_\_\_ \$50.00  
 Extra Bath (OverTwo) \_\_\_\_\_ \$50.00  
 Freezer \_\_\_\_\_ \$75.00  
 2nd Water Heater \_\_\_\_\_ \$50.00  
 Pool Or Spa \_\_\_\_\_ \$225.00  
 A\C Only Pre-Maint. \_\_\_\_\_ \$ \_\_\_\_\_  
**TOTAL PROGRAM PRICE** \$ \_\_\_\_\_

**INSTRUCTIONS:**  
 PLEASE FILL OUT THE APPLICATION AND "X" ANY ADDITIONAL COVERAGE DESIRED. SIGN AND RETURN WITH YOUR CHECK. PLEASE PROVIDE A COPY OF THIS FORM TO YOUR RENTER. WHEN THE CONTRACT IS APPROVED WE WILL PROVIDE YOU WITH A CONTRACT NUMBER AND COVERAGE WILL BEGIN.  
 \*PLUMBING: Stoppages will be cleared in the sinks, tub, and toilets only. Flapper assembly, ballcocks, faucets washers, seats, and cartridge type assemblies in single lever faucets. We will also replace flex lines, nipples pop-off valve when leaking. PLUMBING PLUS: provides all of the above coverages plus parts and labor to replace wax seal if leaking, labor to replace a new toilet, faucets, shower heads, faucet handles, sink basket strainers, sink and tub pop-up drain stoppers. Stoppages in fixture drains only up to the point where they connect to the main drain. (max. 125') Main line drains are excluded. As always all fixtures and parts must be purchased from G. A. S. P.. The no-hassle programs and options described on this page include parts and labor to repair only, NO REPLACEMENT, except for the water heater and garbage disposal.

Effective Date \_\_\_\_\_ Expiration Date \_\_\_\_\_  
 x \_\_\_\_\_  
 Sales Agent's Name \_\_\_\_\_  
 Contract Number \_\_\_\_\_ Date \_\_\_\_\_

x \_\_\_\_\_ Date \_\_\_\_\_  
 PROPERTY MANAGER'S NAME \_\_\_\_\_  
 x \_\_\_\_\_ Date \_\_\_\_\_  
 Customers Signature \_\_\_\_\_  
 x \_\_\_\_\_ Date \_\_\_\_\_  
 Approved By \_\_\_\_\_

A "QUICK LOOK" (visual only) Preventative Maintenance CHECKUP by a qualified technician will be provided for an additional \$125.00. If a more complete checkup is desired, please see below.  
**PREVENTATIVE MAINTENANCE:** A highly recommended annual (mid or late summer) inspection on the air conditioning/heating System. This maintenance is intended to keep your equipment operating at peak efficiency which will insure minimal operational costs. Please call the office for scheduling the service call. This service cost only \$100.00 with any of the above two programs.

**1. AIR CONDITIONER/HEAT PUMP: (Ducted Central Elec. Units)**

**COVERED:** Compressor, Liquid-Suction Line Filter-Dryers, Fan and Blower Assemblies, Condensate Leaks, Refrigerant (R-22 up to 5 lbs.), Start-Run Capacitors, High-Low Pressure Switches, Contactors, Relays, Transformers, Schrader Valves, Rain Shields, Crank Case Heater, Heat Elements, Reversing Valve, Accumulator, Leaks where accessible, plus other Gas-Elec. Items affecting operation.

**NOT COVERED:** Aluminum Condenser-Evaporator Coils, or Coil Casings, Coil Replacement, Heat Pump Defrost Timers, Refrigeration Lines Concealed in Chases, Underground, Walls, Attics, Floors, or wherever and When not within Six Feet of each System Component, Tubing Insulation, Circuit Boards, Fixtures, Load Controllers, condensate pumps, non-ducted wall units, Timers, Gas A/C Systems, Filters, Electronic Air Cleaners, Water Towers, Humidifiers, Water Cooled A/C Systems, Stands, Elbows, Roof Jacks, Isolation Materials, Condensation Pans, Cabinet Items, Geo-Thermo Units, Ducting, Freon Disposal-Recovery Costs. Disconnect Boxes-Flex. Permits-crane-delivery-handling Charges, Unit Up-Grades From Existing Equipment efficiency ratings.

**2. FURNACES/HEATING PORTION: (Ducted Central Elec.-Gas Units)**

**COVERED:** Heat Elements, Internal Electrical Wiring, Thermocouple, Gas Valve, Burner Regulation, Safety Devices, plus other Gas- Elec. Items affecting operation.

**NOT COVERED:** Non available, rusted, corroded, cracked Heat Exchangers. All Mechanical portions of the Furnace/Air Handler. Fuel Storage Tanks, Solar Heating Units and Fire Places, portable heaters, base board housings-casings, solar heating systems.

**3. EVAPORATIVE COOLER:**

**COVERED:** Motor, Belts, Pulley's, Bearings, Shafts, Floats, and electrical cord and Plug Caps.

**NOT COVERED:** Media, Pads, Coatings, Sealers, Cleaning, Preventative Maintenance, Oiling, Water Supply Lines and Valves, In-line Cutoffs, In-line Filters, Auto-Manual Dampers, Pad Frames, Water Pans, Cabinets, Controls, Switches, Wiring Outside of Cabinets, Rust-Corrosion Damage, Painting, Clean Machine, Blowers, Blower Housing, Motor Brackets, Shafts and Shaft Bearings that show preexisting wear. Stands Elbows and Roof Jacks, broken pulley's due to forced re-moveable (frozen by rust). Disconnect Boxes-Flex, Start-Ups-Shut Downs.

**4. DUCT SYSTEM:**

**COVERED:** Parts and Labor to repair exposed Air Leaks only.

**NOT COVERED:** Register and Grills, Insulation Wrap, Asbestos-Insulated Ductwork, Concealed Portions, Crushed Ductwork, Moisture Damage, Pest, Inaccessible and Underground Ducts, Water and Air Leaks above Roof are excluded.

**5. THERMOSTAT:**

**COVERED:** Basic Heating and Cooling Models Only.

**NOT COVERED:** Concealed Low Voltage Wiring and Wiring Between Control and Cooler. Insufficient Low Voltage Conductors to operate System or Accessories. Upgraded models (programmable) etc.)

**6. ROOM A/C/ HEAT PUMP UNITS: (Wall Pull Out Only)**

**COVERED:** Compressor, Fan-Blower Motor, Refrigerant (R-22), Start-Run Capacitors, Controls, plus other Electrical Items affecting operation.

**NOT COVERED:** Portable Units, Filters, Cabinets, Grills, Knobs and all other items not affecting operation. Trim Repair, Painting.

**7. RANGE/OVEN/COOKTOP: (Gas Or Electric, Built-In or Free Standing)**

**COVERED:** Bake and Broil Elements, Electrical Items, Door Gaskets, Switches, Thermostats, Pilot Assemblies, Wiring, Surface Burners, (Sensi-Heat Burners will be replaced with standard Burners.) If self clean, select self clean option.

**NOT COVERED:** Light Switches, Bulbs, Clocks-Timers, Door Glass, Handles, Knobs, Rollers, Racks, Rotiss-Meat Probe Assemb., Ranges with ceramics tops.

**8. OVEN TIMER/CLOCKS:**

**COVERED:** Parts and Labor to repair.

**NOT COVERED:** Glass Fronts, Knobs and Adjustments.

**9. OVEN, SELF CLEAN PORTION:**

**COVERED:** Parts and Labor to repair.

**NOT COVERED:** Levers, Handles.

**10. REFRIGERATOR: (Kitchen Type)**

**COVERED:** Includes Compressor, Door Gaskets, Electrical Components, Defrost Controls, accessible leaks, Internal Freezer, plus other items affecting operation.

**NOT COVERED:** Circuit Boards, Ice Makers-Crushers, Disp., Int. Thermal Casings, Food Spoilage, Rack, Rollers, Shelves, Bins, Plastic Interior Liner and Parts, Concealed Leaks.

**11. FREEZER: (Free Standing)**

**COVERED:** Includes Compressor, Door Gasket, Electrical Components, Defrost Controls, Accessible Leaks, plus other items affecting operation.

**NOT COVERED:** Circuit Boards, Food Spoilage, Racks, Shelves, Concealed Leaks, Latches, Handles, Door Gaskets.

**12. ICE MAKER: (Kitchen Refrigerator, Built-in Type)**

**COVERED:** Leaks, Parts and Labor to repair internal portions only.

**NOT COVERED:** Supply Water Line and Water Cutoffs to Unit. All items not affecting operation.

**13. COLD WATER/ICE DOOR:**

**COVERED:** Leaks, Parts and Labor to repair.

**NOT COVERED:** Supply Water Line and Water Cutoffs to Unit. All items not affecting operation.

**14. INSTANT HOT/COLD WATER DISPENSER: (Sink Mounted)**

**COVERED:** Leaks, Parts and labor to repair.

**NOT COVERED:** Supply Water Line and Water Cutoffs to Unit. All items not affecting operation.

**15. DISHWASHER: (Built-In Only)**

**COVERED:** Pump and Motor Assemblies, Spray Arms, Timer, Electrical Controls, Heating Elements, Door Gaskets, Seals and Water Leaks.

**NOT COVERED:** Baskets, Racks, Rollers, Cabinet, Trim Replacement of Water Supply lines and Valves.

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**16. GARBAGE DISPOSAL:**

**COVERED:** Parts and Labor to repair, Electrical, Plumbing Connection, Gaskets, plus other internal components.

**NOT COVERED:** Jamming, Failure due to Corrosion

**17. TRASH COMPACTOR:**

**COVERED:** Switches, Motor, Wiring and operational parts.

**NOT COVERED:** Lock-Key Assemblies, Removable Buckets, Cabinet and Trim

**18. MICROWAVE OVEN: (Built-In)**

**COVERED:** Door Latch, Touch Pads, Transformer, Timer and Power Tube.

**NOT COVERED:** Door Glass, Clocks, Timers, Shelves, Meat Probe- Rotisseries Assemblies, Interior Lining, Handles, Trim and Portables.

**19. WASHER: (Clothes)**

**COVERED:** Motor, Pump, Belts, Timers, Transmission and operational parts.

**NOT COVERED:** Plastic Mini-Tubs, Soap Dispensers, Water Filters, Knobs, Dials, Lids, Doors, Handles, Cabinet, Trim, Damage to Clothing, Stackable Units.

**20. DRYER: (Clothes, Electrical - Gas)**

**COVERED:** Motor, Belts, Heater Elements and operational parts.

**NOT COVERED:** Venting, Lint Screens, Knobs, Dials, Lids, Doors, Cabinets, Trim, Damage to Clothing, Stackable Units.

**21. BATH FANS: (Two Each)**

**COVERED:** Fan Blades, Motor, Switches only.

**NOT COVERED:** Housing, Venting-Ducting, Dampers, Trim, Knobs, Grills, Rheostat Type Switches-Timers.

**22. EXHAUST FAN: (Hood Only)**

**COVERED:** Fan Blades, Motors only.

**NOT COVERED:** Switches, Housing, Venting-Ducting, Dampers, Trim, Grills, Knobs, Attic Fans, Thermostats-Electronic Controls. Hood portion itself.

**23. CEILING FANS: (Two Each)**

**COVERED:** Parts and Labor to repair.

**NOT COVERED:** Housings, Broken Blades.

**24. GARAGE DOOR OPENER:**

**COVERED:** Motor, Switches, Receiver Unit, Wiring, Push Arm and Carriage.

**NOT COVERED:** Remote Transmitters, Springs, Tracks, Hinges, Doors, Hardware, Adjustments, and light bulbs.

**25. BUBBLERS/TIMER:**

**COVERED:** Parts and Labor to repair Bubbler Heads and Timer only.

**NOT COVERED:** Station Valves, Cutoff Valves and all other components of the system.

**26. EXTRA BATHS:**

**COVERED:** Fan Blades, Motor and additional bath items if basic plumbing electrical options is selected.

**NOT COVERED:** Refer to Plumbing-Elec. Options.

**27. WATER HEATER: (Gas or Electric)**

**COVERED:** All Elec. Items, Elements, Stats, Reset Button, Pres. Relief Valve, Water-Gas Cutoff Valves, Flex Hookup Lines and Galv. - Copper Hookup Fittings.

**NOT COVERED:** Solar Components-Water Heaters, Separate Holding-Storage Tanks, Leaks or Failure due to Rust-Corrosion (first six months) Venting above Ceiling Connection, Tanks over 52 Gallons in Capacity, Insulation Blankets, Recirculation Pumps, Pipe-Tank Noise, Damage from Leaks. Galv. Pipe corrosion.

**28. PLUMBING SYSTEMS: (Basic Only)**

**COVERED:** Stoppage in Sinks, Tubs, Toilets. Repair Toilet Tank Bowls-Flapper Assemblies, Wax rings Seals, Ballcocks, Faucet Washers, Seats in Single Lever Faucets. Shower, Tub Diverter, Angle Stops, Riser, Gate Valves, (if exposed) Water Heater Nipples, Flex Lines and Drain Valves when leaks occur. Stoppages in Sinks, Tubs, Toilets, Drains and Vent Lines will be cleared only if localized at the appliances. (Within 6 Feet), Breaks, leaks in exposed Plumbing, Gas, Drains Lines or Fittings, limited to the interior of the Home.

**NOT COVERED:** Wall mounted Toilets, Water Softeners, Shower Heads or Fixtures, Mixing Valves, Faucets, Bath Tub or Shower Enclosure-Pans, Toilet Seats. Lids-Covers, Hardware, Sinks, Grouting/Caulking, High-Low Water Pressure, Inadequate Flow Rates, Septic Tanks, Sewage Ejector Pumps, Pressure Regulators, Filters, Saunas, Foreign Fixtures, or parts, Sump Pumps, Steam Rooms, Bath Tub Whirlpool Motor and Pumps, all Gas, Water, Sewer, Vent, Drain Lines beyond the Foundation and 6 Feet beyond the Appliance, Damage or Failure to Gas, Water, Drain, Sewer or Vent Line caused by Roots, Freezing, Acts or God, corrosion Within the Foundation or Located in Ceilings, Attics, Walls, under Dirt, Slabs, Flow or Splash Restrictions in Fresh Water Lines caused by Corrosion, Roots, Rust, Freezing, Chemicals, any other deposits, Galvanized Steel Piping Failure for What ever Reason. Holding-Storage Tanks. Mister System.

**29. ELECTRICAL SYSTEMS: (Basic Only)**

**COVERED:** Exposed Electrical Components including standard wall/ceiling receptacles, Switches, Standard Dimmers, Fuses, Circuit Breakers, Loose Connections and Fluorescent Light Ballasts.

**NOT COVERED:** Light Bulbs, In-Wall Wiring or Wiring, Underground Wiring, Bus Bars, Main Breakers, All Panels, Timers, Fixtures, Alarms, Door Bells, Intercoms, Telephone Wiring, Cable Television Wiring, Central Vacuum Systems, Low or High Voltage, Power Failure or Surges, Damage by Power Failure or Surges, DC Wiring, Sensors, Relays, Timed Circuits, Load-System Controllers, Low Voltage Transformers, Low Voltage Lighting Systems (Indoor-Outdoor) Units not meeting current safety conditions. Disconnect Boxes, Flex. Wiring outside of residence.

**30. POOL/SPA: (In Ground Only)**

**COVERED:** Motors, Switches, Pumps, Electrical Boxes, Breakers, Timers, Filter Seals, Valves. (Water-Gas) Heater Components Only. Such as Gas Valves, Thermostat, Safety Devices and Seals.

**NOT COVERED:** Jets, Solar Equipment, Pool Sweeps, Pool Sweep Motor, Cleaning Equipment, Any Structural Defects, Plaster, Tile, Pool Defects, Strainer Material, Filter Cartridges, Timers, Lights, Concrete Encased Above- Underground Electrical, Water, Gas, or Drain, Fill, Vent, lines. Automatic chlorinators.

## **FOR SERVICE: Read your PROGRAM CAREFULLY and then telephone us at 623-322-7458**

By Re-Reading your Program, you will understand our program better and prevent any misunderstanding. Remember the covered item must be inoperative. Please feel free to discuss any problems with our office.

### **CONDITIONS**

- A. All equipment covered under this program will be serviced during our normal working hours. (Monday - Friday - 8:00 AM to 5:00 PM), when it becomes inoperative due to normal wear and tear. A \$65.00 SERVICE FEE per trade call will apply and **must be paid** to the service man when he arrives. Coverage will be discontinued until the SERVICE FEE is paid, when FEE is paid coverage will be Re-Instated. The program will not be extended beyond the normal expiration date to regain lost coverage.  
**PRICES IN THIS PROGRAM ARE FOR 5 TON UNITS AND BELOW. RENEWAL RATES-TERMS MAY CHANGE.**
- B. Furnish Parts - Labor and related materials to maintain equipment covered under this program in working order. Items not resulting in a malfunction, such parts known as cosmetics, are not covered. All labor warranted for 30 days-parts for 90 days
- C. Free Emergency Service on your air-conditioning Unit if the unit is not providing cooling or heating, or water heater leaking, refrigerator not cooling.\* Max. Limits do apply to covered items. A/C is \$1500.00, Plumbing is \$1000.00, Others are \$400.00.
- D. Equipment covered must be in place and in good operating condition on the effective date of this program. At the time of inspection any equipment not in good operating condition can be repaired by our technicians at a special discount C.O.D. Rates.
- E. Items found defective at time of contract effective date excluded until items are replaced or repaired.
- F. Additional work not covered in this program will be done only with the customers approval in advance, and will be charged as an extra to be paid for by the customer.
- G. All serviced-covered equipment, including replacements items, such as water heaters, damaged due to rust-corrosion (corrosion is not considered normal wear and tear) is not our responsibility, and we reserve the right as professionals to advise you when equipment is non-repairable or obsolete, therefore is excluded.
- H. This program is transferable from one owner to another only at the same residence, and only with our approval in writing. (A fee applies) Cash back (at our cost, which may be less than retail) in lieu of Repair/Replacement is our sole option.
- I. Options may be added to program at any time during the covered period but will not be prorated.
- J. The program will not be renewed if payment is not received by expiration date. No coverage will exist between expiration date and the date payment is received. Renewal is at the sole option of the company.
- K. **Work not covered by this program**, can be ordered by customer and is to be paid for by customer as an extra at our current part and labor charges. Some of these items are:
- Replacement of evaporative pads, media, pre-coolers pad, or the related cleaning, sealing, coating, painting, start up or shutting down of evaporative coolers, pre-coolers or gas furnaces.
  - Moving or relocation of any appliances.
  - Repairs due to misuse, improper installation or negligence. Any replacement or repair required by enforcement of existing or future code changes, ordinances, building associations, regulations, unions, or acts of God.
  - Replacement of any cabinets, cabinet parts, trim, glass, glass range tops, ceilings, insulation, walls, floors, plastic, chrome, porcelain parts.
  - Electronic Filter, electrostatic filter, washable filters or throwaway filter for any appliances.
  - Clock/Oven Timers (unless covered elsewhere)
  - Upgraded thermostat, time clocks, load controllers and timers.
  - Solar and related equipment. Freezer-Refrigerators in non-cooled areas.
  - Damage due to Lightning strikes, power-surges, of any item, such as circuit boards, wiring, compressors.
- L. Only Residential, Normal Use is Covered and we will not be responsible for any part or related labor if age of residence or appliance is found to be misstated, intentionally or otherwise.
- M. No manufactures modifications will be provided under the program, unless agreed to by both parties and charged as an extra.
- N. If termination of program becomes necessary, for nonpayment (1-day from due date), fraud or excessive customer abuses of the program (such as calls when no failure occurs) or impedes our service capability by becoming unruly or uncooperative the customer forfeits any monies paid to date and therefore waives any refunds. No refunds on early termination.
- O. We will not be responsible for damage caused by failure to clean or maintain equipment as specified by the manufacture or the replacement of any parts-equipment that are no longer available thru normal supply lines, such as discontinued models or parts
- P. We will not be liable for loss or damage consequential or direct from the use or operation of any appliance due to failure of it's controls, work preformed, labor delays, obsolescence, failure of any manufacture to honor warranties.
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- U. We will not be liable for damage to counter-tops, walls, ceiling, doors, door frames, flooring, cabinets or cabinet trim pieces, counter surfaces, metal trim, back splashes, tile, floors, carpet, appliances finishes by our people while moving or repairing any appliances.
- V. We will not be liable for any acts of God, missing parts, structural changes, or any damage caused by freezing, floods, war, riots, high wind, ice, water, lightning, mud slides, electrical power surges, electrical failure, fire, smoke, explosions, unauthorized entry, robbery, malicious mischief, vandalism, earthquakes, or by any cause that can be covered by Extended Homeowners coverage, or Manufactures warranties, such as lightning damage to compressors, components, hail damage to outside coils on A/C unit, or accidents.
- W. We will not be responsible for any building permits or any bills from other companies for repairs on covered or non-covered appliances for any reason before or after the fact. You must cover all charges to dispose of any appliance, if requested to do so.
- X. No service involving any known or suspected toxic-hazardous substances will be provided. Appliances, including a/c units over 15 years of age are not subject to repair or replacement coverage unless a extra fee has been paid.

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